



Moorfield House

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you care. we care. [akaricare.](http://akaricare.co.uk)

Meet our Manager

I have worked in care for 32 years, starting as a care assistant and working my way up to management 16 years ago.

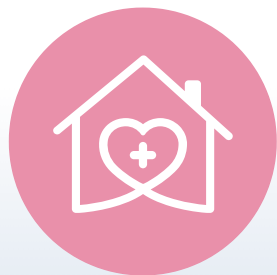
Care runs in my family, with my mum and sisters all working in the sector and I have worked in both care homes and in domiciliary care in my career.

I am passionate about providing a comfortable environment where residents feel happy, safe and a place they can all call home.



Donna McCauley





**Residential
Care**



**Nursing
Care**



**Intermediate
Care**



**Respite
Care**

Welcome to Moorfield House

We understand how unsettling it can be moving into a home and ensure that all residents are fully involved in the planning and delivery of their care.

We recognise that everyone is different and the care we deliver aims to promote the right to privacy and independence.

We aim to provide a homely, relaxed, safe atmosphere for our residents, visitors and Colleagues in the home.

- ▶ We will respect independence, privacy, dignity and a resident's right to make informed choices and take risks.
- ▶ We will treat residents with dignity and respect.
- ▶ We aim to provide residents with a varied diet to suit both health requirements and personal preferences.
- ▶ We will promote equality, diversity and inclusion within the home.
- ▶ We will recruit, induct and train our Colleagues to the highest standards possible.

Our aim is to deliver person centred care delivered flexibly, attentively and in a non-discriminatory way whilst respecting our residents wishes.



35 Beds



**Wheelchair
Access**



WiFi



Gardens



**Lift
Access**

Home from home...

About Us

Moorfield House Care Home is situated in Gosforth, Newcastle upon Tyne and we do our very best to create an atmosphere that is warm and welcoming.

We go the extra mile to make sure that it is not just the residents that are supported and involved within the home, but their families as well.

All residents have key workers and their families know they can go to them for support or information.

We have excellent facilities including a lovely garden which residents are encouraged to enjoy whenever the weather allows.

Each of our 35 bedrooms at Moorfield House are inviting, comfortable and well-furnished.

Residents are encouraged to personalise their room with their own furniture, photos and other mementos to create a 'home from home' feel.





Dining

We have a 3-week menu plan designed to offer choice and variations to suit all tastes and needs. Special diets can also be incorporated into daily menu choices to reflect individual preferences, religious and cultural choices.

All food is prepared on site by our kitchen team and meals provided are wholesome, appealing and nutritionally well balanced. Menus are displayed within the home, with picture menus also available to enhance and promote personal choice.

Tea, coffee and soft drinks, together with light snacks, are available during the day and night. A full choice of menu options is also available at every meal time.

Meals can be a wonderful social time and we encourage meals to be eaten by residents in our dining rooms, however, the choice to eat in their room is always available to residents.



Family and friends are welcome to dine with residents, we will do our best to arrange this our team. when possible for you.

We also try to cater for special occasions such as birthdays and anniversaries.





Personalised Care Plan

At Akari Care we believe in working with our residents and families to personalise the care we give.

To do this we use an online care planning system called nourish

Nourish allows us to...

- Record, plan and coordinate care in real-time on the go
- Secure and record accurate notes for better decision making
- Personalise our care for everyone we support

Your needs and preferences are at the forefront of our care delivery and we want you to feel safe, heard and engaged in all your decisions.

We aim to keep you, your friends and family informed, giving peace of mind to you and us the ability to spend more time giving better, personalised care.



The smarter way to care



WiFi



All our residents have access to the internet via our WiFi network within the home.

Laundry



Laundry services are available to all our residents.

Parking



Parking available in our car park outside the home.

Access



All areas are wheelchair accessible.



Move more, laugh more...

Activities

We provide a range of activities to suit different needs and interests, encouraging social opportunities, both inside and out, of the home.

Activities can include art and crafts, animal therapy, quizzes, knitting club, music nights, reminiscence sessions, keep fit and much more.

We also invite professional entertainers to perform in the home and welcome relatives, families and friends to join us.

Outdoor visits and trips are also organised with all events and activities displayed on the activity boards within the home.

If there is an activity residents particularly enjoy or request our Activities Team will endeavour to add it to the programme of events.

Support through challenging times



Our Colleagues have the experience and training to understand the challenges faced when choosing a care home.

We aim to provide as much support as possible during the moving process and throughout our residents stay.

If you have any questions please do not hesitate to contact us on **0191 213 5757** or email **moorfield@akaricare.co.uk**



Our Values

Our values define who we are and give our Colleagues and residents a shared purpose and identity.

Our Colleagues aspire to live these values day to day so that we are able to provide personalised care and support to all our residents



personalised



kind



caring



trusted



community



What you are saying about us...

Since Donna, the care manager, took on the role, the home has truly been transformed, bringing stability, consistency, and guidance. There are fantastic long-standing members of staff across every part of the home. The activities are wonderful, fantastic, warm and genuine. Real care and attention are shown to my dad. Donna and Claire keep me fully informed, so I always feel confident and reassured. Kelly and Selina have supported me personally. I will always be grateful as a family we are truly thankful for the care he receives.

Family Member | 27 May 2026

Overall Experience ★ ★ ★ ★ ★

Very happy and confident with my mother at Moorfield House, I cannot thank management enough. My mum is well cared for, and the staff are brilliant. We are all treated with respect when we visit.

Family Member | 1 May 2026

Overall Experience ★ ★ ★ ★ ★

My mother has been in Moorfield House for over two years. During this time she has been well cared for and all her needs have been met. As a family we are always made to feel welcome; all the staff are friendly and helpful. There are regular activities, special events and trips which Mother has been able to take part in and enjoy. Staff very kindly helped organise a party for a significant birthday last year. Mam is very settled in Moorfield House and now considers it as her home. This is reassuring for me and my family.

Family Member | 2 April 2026

Overall Experience ★ ★ ★ ★ ★

There is a delightful warmth to Moorfield House. Both the ambience of the home and the welcoming, supportive, and invariably positive attitude and approach of the staff. My wife settled quickly and comfortably. She is content with her room and appreciative of the care that she is shown.

Family Member | 12 December 2025

Overall Experience ★ ★ ★ ★ ★

Moorfield House





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