

Aycliffe.

You Care. We Care. Akari Care.





Respite Care



Nursing Care



Dementia Care



Intermediate Care

Welcome to Aycliffe

Our aim is to provide a friendly, caring, 'home from home' environment where dignity, independence, safety and comfort are paramount.

We have a dedicated and compassionate team, with good staff retention, which means our staff can build close and meaningful relationships with all our residents.

We are part of a wider, friendly and welcoming community as you'd expect in the north east and we always make sure that all our visitors are made welcome and well looked after, whoever they are.

We ensure that all residents are fully involved in the planning and delivery of services, promoting their right to privacy and independence. We recognise that everyone is different and the care we deliver aims to reflect this. Aycliffe provides a homely, relaxed and safe atmosphere for it's residents, guests and staff.



A home from home.

Communal

Aycliffe Care Home is situated in Newton Aycliffe, County Durham, just a five minute walk away from the town centre.

We receive a lot of very positive feedback about the warm and friendly greeting we give to visitors — we're well known for our generous hospitality!

Our staff engage in a very honest and natural way with the residents. They really care about them. They always make sure they look presentable – that the ladies have their make-up on and their clothing and accessories match, that the gents are shaved and their hair combed. When members of staff pass the residents they're always very positive and affectionate, and at the same time treating them with respect and dignity.

We have a full-time Activities Co-ordinator who keeps the residents active. We have a film club. The local church does a weekly listening service. We have a resident committee which produces a newsletter. One resident recently asked if we could have a band as entertainment, instead of just a singer: agreed! Another wanted apple pie back on the menu: also agreed! There's plenty going on outside the Home as well. Residents often get a taxi into town so they can shop, go to a café, the library, the leisure centre, or perhaps to the ice cream parlour. We have regular trips out to places like the petting zoos, and also to the Beamish museum, where we sometimes book a slot at the reminiscence cottage for the residents. And, for those residents who like a quiet drink with friends and family, we have the Jolly Carer 'pub'. It's a lovely, bright room with a bar in the corner. While they're enjoying a drink, patrons can play darts, have a card game or just sit and watch the TV. What's not to like!







Public Transport



Gardens



Lift Access



Local Shops







Our rooms

Each of our 54 bedrooms at Aycliffe are inviting, comfortable and well-furnished; residents are encouraged to personalise their room with their own furniture, photos and other momentos to create a home from home feel.

Dining

Our catering team provide a wide range of home-cooked, nutritionally balanced meals prepared in our own kitchen and made from quality ingredients.

Menus are prepared in consultation with experienced dieticians, with suggestions from our residents, to ensure that any specific needs, allergies or cultural and personal preferences are considered, while achieving a balanced nutritious diet.

Residents are encouraged to eat in the dining rooms but they can choose to eat in their room if they wish. We encourage friends and family to join us for meals with prior arrangement. We also cater for special occasions for our residents such as birthdays and anniversaries. the main meal of the day is served at midday, with a lighter meal in the evening. All meals offer a choice of menu options. Snacks, fresh fruit and refreshments are available at all times.

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From bingo to beauty.

Activities

A regular programme of activities is promoted within the home by our dedicated activity organiser.

Each activity is designed around keeping fit and active or to simply stimulate. We encourage residents to live their lives as they wish and are able to join in, or not, as they please.

Our activities often involve the local community and we encourage strong social links with local groups. Typical daily activities include arts and crafts, indoor bowling, bingo, passive and gentle exercises, one to one shopping trips, beauty therapy, reminiscence meetings and lots more.

Support through challenging times.

Peace of mind

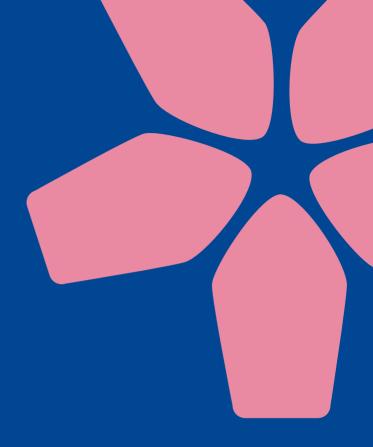
Our staff have the experience and training to know and understand the challenges that everybody involved has to overcome, so we know how to help. We provide as much support as possible to residents and their families during the moving process and throughout their stay at Aycliffe.

Our staff are diligent, caring and trustworthy personnel who have each resident and their family's happiness as a core priority.









Aycliffe

Burnhope, Horndale, Newton Aycliffe DL5 7ER Call us on 01325 307262

Photographs shown represent typical home accommodation

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