



Charlton Court.

You Care. We Care. **Akari Care.**





Intermediate Care



Palliative Care



Nursing Care

Welcome to Charlton Court

Our aim is to provide a friendly, caring, 'home from home' environment where dignity, independence, safety and comfort are paramount.

We have a dedicated and compassionate team, with good staff retention, which means our staff can build close and meaningful relationships with all our residents.

We are part of a wider, friendly and welcoming community as you'd expect in the North East and we always make sure that all our visitors are made welcome and well looked after, whoever they are.

We ensure that all residents are fully involved in the planning and delivery of services, promoting their right to privacy and independence. We recognise that everyone is different and the care we deliver aims to reflect this. Charlton Court provides a homely, relaxed and safe atmosphere for its residents, guests and staff.



A home from home.

Communal

Charlton Court Care Home is situated in Wallsend, at the heart of the community, not far from the local shops and close to the library and the church.

Our staff are very bubbly and lively - there always seems to be a buzz about the place. What's more, we make sure that everyone who walks through our door gets a smile and a warm welcome.

We have a full-time Activities Co-ordinator, who is brilliant. She's very good at raising funds so we can have even more activities. We have a singer every week, arts and crafts sessions, a lady does Zumba every Friday, we have quizzes, painting, a knitting club, music nights and music quizzes. In the summer we have taster sessions with drinks such as Pimms – nothing too strong, of course!

We go out to the local community and they come to us. Our residents use the local shops. The local church holds a service every Wednesday, and once a month we have a huge service with communion. Pupils from local schools also visit us and hold a carol service every Christmas. A community centre opposite the Home sends in young people working with the Prince's Trust. We regularly have animals in the Home. One of our residents likes to go to the pub, so we drop him off and pick him up later.

The residents are also encouraged to get involved with daily tasks. We have a dementia unit with ten bedrooms, and we keep the residents very involved with daily tasks, such as washing up, laying tables, making the beds. We have some sort of activity every day to keep their minds active.



55 Beds



**Public
Transport**



Gardens



**Local
Shops**



Wifi



**Wheelchair
Access**

**Relax,
enjoy a laugh.**

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Our rooms

Each of our 55 bedrooms at Charlton Court are inviting, comfortable and well-furnished; residents are encouraged to personalise their room with their own furniture, photos and other moments to create a home from home feel.

Dining

Our catering team provide a wide range of home-cooked, nutritionally balanced meals prepared in our own kitchen and made from quality ingredients. Menus are prepared in consultation with experienced dieticians, with suggestions from our residents, to ensure that any specific needs, allergies or cultural and personal preferences are considered, while achieving a balanced nutritious diet.

Residents are encouraged to eat in the dining rooms but they can choose to eat in their room if they wish. We encourage friends and family to join us for meals with prior arrangement. We also cater for special occasions for our residents such as birthdays and anniversaries. The main meal of the day is served at midday, with a lighter meal in the evening. All meals offer a choice of menu options. Snacks, fresh fruit and refreshments are available at all times.

How do you like your eggs?



From bingo to beauty.



Activities

A regular programme of activities is promoted within the home by our dedicated activity organiser.

Each activity is designed around keeping fit and active or to simply stimulate. We encourage residents to live their lives as they wish and are able to join in, or not, as they please.

Our activities often involve the local community and we encourage strong social links with local groups. Typical daily activities include arts and crafts, indoor bowling, bingo, passive and gentle exercises, one to one shopping trips, beauty therapy, reminiscence meetings and lots more.

Support through challenging times.

Peace of mind

Our staff have the experience and training to know and understand the challenges that everybody involved has to overcome, so we know how to help. We provide as much support as possible to residents and their families during the moving process and throughout their stay at Charlton Court.

Our staff are diligent, caring and trustworthy personnel who have each resident and their family's happiness as a core priority.





Charlton Court

Bristol Drive, Battle Hill, Wallsend NE28 9RH
Call us on 0191 262 7503

Photographs shown represent typical home accommodation

Central Support Centre:
84 Albion Street,
Leeds, West Yorkshire,
LS1 6AG



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