



# Piper Court.

You Care. We Care. **Akari Care.**





**Respite Care**



**Nursing Care**



**Intermediate Care**



**Residential Care**



**Palliative Care**

# Welcome to Piper Court

Our aim is to provide a friendly, caring, 'home from home' environment where dignity, independence, safety and comfort are paramount.

We have a dedicated and compassionate team, with good staff retention, which means our staff can build close and meaningful relationships with all our residents.

We are part of a wider, friendly and welcoming community as you'd expect in the north east and we always make sure that all our visitors are made welcome and well looked after, whoever they are.

We ensure that all residents are fully involved in the planning and delivery of services, promoting their right to privacy and independence. We recognise that everyone is different and the care we deliver aims to reflect this. Piper Court provides a homely, relaxed and safe atmosphere for it's residents, guests and staff.



**A home from home.**

## Communal

Piper Court Care Home is situated in a housing estate in Stockton-on-Tees. It is a traditional working class community made up of hard-working, warm and generous people. The welcome we give to visitors reflects the friendliness that is evident in the wider community. As people come through the door they are greeted with a smile and asked if they would like a drink, no matter who they are.

When staff interact with residents we don't want them to be someone they're not. Lots of our staff are from the local community, so interaction should be just as it's always been. This is such a close community and we want to encourage social rapport, so not only are staff very warm, they use colloquialisms. We get the families involved too – it's a very eclectic approach.

We believe in giving our residents plenty things to do, if they so wish, and our Activities Co-ordinator talks to our residents, most of whom come from within a ten-mile radius, to find out what they would be interested in. We have gardening, we're raising funds for a cinema room, we have people in from the local community to talk about what's going on that might interest them. We're hoping soon to have more groups from local schools, colleges and the church. It's an ongoing and very flexible programme of activities. The important thing is that we want to give our residents a choice about what they do.

Residents are also involved in the day-to-day running of the Home, laying tables and sometimes cleaning. We have monthly resident assemblies, and we also include residents on job interview panels. They pose some very interesting questions, and it gives us a good insight into how new staff will react with the residents.



60 Beds



Wifi



Public  
Transport



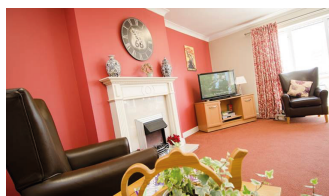
Gardens



Lift Access

**Relax,  
enjoy a laugh.**

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## Our rooms

Each of our 60 bedrooms at Piper Court are inviting, comfortable and well-furnished; residents are encouraged to personalise their room with their own furniture, photos and other momentos to create a home from home feel.

## Dining

Our catering team provide a wide range of home-cooked, nutritionally balanced meals prepared in our own kitchen and made from quality ingredients. Menus are prepared in consultation with experienced dieticians, with suggestions from our residents, to ensure that any specific needs, allergies or cultural and personal preferences are considered, while achieving a balanced nutritious diet.

Residents are encouraged to eat in the dining rooms but they can choose to eat in their room if they wish. We encourage friends and family to join us for meals with prior arrangement. We also cater for special occasions for our residents such as birthdays and anniversaries. The main meal of the day is served at midday, with a lighter meal in the evening. All meals offer a choice of menu options. Snacks, fresh fruit and refreshments are available at all times.

How do you like your eggs?





# From bingo to beauty.



## Activities

A regular programme of activities is promoted within the home by our dedicated activity organiser.

Each activity is designed around keeping fit and active or to simply stimulate. We encourage residents to live their lives as they wish and are able to join in, or not, as they please.

Our activities often involve the local community and we encourage strong social links with local groups. Typical daily activities include arts and crafts, indoor bowling, bingo, passive and gentle exercises, one to one shopping trips, beauty therapy, reminiscence meetings and lots more.

# Support through challenging times.

## Peace of mind

Our staff have the experience and training to know and understand the challenges that everybody involved has to overcome, so we know how to help. We provide as much support as possible to residents and their families during the moving process and throughout their stay at Piper Court.

Our staff are diligent, caring and trustworthy personnel who have each resident and their family's happiness as a core priority.





# Piper Court

**Sycamore Way, Stockton-on-Tees TS19 8FR**  
**Call us on 01642 606512**

Photographs shown represent typical home accommodation

Central Support Centre:  
84 Albion Street,  
Leeds, West Yorkshire,  
LS1 6AG



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